

Leslie Moorhead Pre-School Survey for Families attending in 2024

The survey went out on the 7th June and closed on 26th June 2024. Out of our 66 families 25 responded to this survey.

Q1 Why did you select Leslie Moorhead Pre-School? (Please choose the top 3 appropriate to you)

Answer Choices	Responses
My child attended last year	8 = 33%
Sibling attended	9 = 37%
Close to home	3 = 12%
Complements the childcare arrangement that my child attends	0 = 0%
Close to school child will be attending	0 = 0%
Close to parental workplace	0 = 0%
Recommended by friend/relative	6 = 25%
Reputation of Pre-School	16 = 67%
Experience of Staff	13 = 55%
Sessions offered	6 = 25%
Free Kinder Initiative	3 = 12%
Total Respondents: 24	Skipped by 1

Anything else you would like to tell us on why you selected Leslie Moorhead Pre-School.

Comments (8)

- Brilliant kinder
- Short day offered for 3 year olds
- Heard that the teachers were amazing!
- Heard wonderful feedback in relation to the kinder.
- Excellent reputation and was very impressed when I took a tour.
- The exposure to French and overall vibe--it is a happy, safe, fun learning environment.
- Great facilities, community spirit and very experienced educators who have been at the Pre-school for many years.
- word of mouth- great kinder

**Q2 Which aspects of our Pre-School are most important to you?
(Please choose top 3 appropriate to you)**

Answer Choices	Responses
Staff (including quality, consistency and experience)	25 = 100%
Facilities (Indoors and Outdoors)	22 = 88%
Educational Program	20 = 80%
Resources available for children to use	7 = 28%
Social/Meeting other families	3 = 12%
Parental Involvement in Management	1 = 4%
Total Respondents: 25	Skipped by 0

What else in relation to Leslie Moorhead Pre-School is important to you?

Comments (2)

- The educators at Leslie Moorhead are brilliant. In particular Lorraine. Also Sharon is amazing.
- Proactivity in relation to applying for and organising additional supports. Communication as well.

Q3 Before deciding on Leslie Moorhead Pre-School did you do any of the following?

Answer Choices	Responses
Tour or visit to the pre-school	14 = 58%
Review of website	13 = 54%
Speak with staff or teachers at the pre-school	13 = 54%
Speak with our Committee Members	0 = 0%
Speak with other parents	9 = 37%
Total Respondents: 24	Skipped by 1

What other information (that wasn't provided) would have been beneficial prior to the commencement of kinder sessions?

Comments (1)

- Everything was covered very well

Q4 How well did Leslie Moorhead Pre-School assist you in the enrolment process?

Good	Fair	Poor	Total
25 = 100%	0 = 0%	0 = 0%	Skipped by 0

Is there anything else we could offer to ensure the enrolment experience works better for you?

Comments (3)

- Everything was smooth and simple
- I really enjoyed the open day and found it very well run and professionally organised
- Phenomenal enrolment support, especially in relation to applying for additional supports.

Q5 The Pre-School relies on fees, levies and fundraising to support its programs, how do you feel about the following?

Answer Choices	Responses
In 4 Year Old Session – I believe the excursion Levy, mostly covered by the enrolment fee, to pay for coach costs and excursion programs is fair	16= 67%
In 4 Year Old Session – I would happily pay more so my child could go on more excursions and have more educational experiences.	10 = 42%
In 4 Year Old Session – I do not like my child attending excursions and prefer they stayed at the pre-school for no extra cost	0 = 0%
In 3 Year Old Sessions – I am happy to donate by enrolment fee to support the program	8 = 33%
In 3 Year Old Sessions – I want to receive my enrolment fee as a refund	1 = 4%
There is just the right amount of fundraising at our pre-school	16= 67%
There are too many fundraising activities at our pre-school	1 = 4%
There aren't enough fundraising activities at our pre-school	0 = 0%
I like product drive fundraisers e.g., picture plates, tea towels	5 = 21%
I like seasonally appropriate fundraisers e.g. Mother's Day, Christmas, Easter	8 = 33%
I like social fundraisers e.g. family fun days, art shows, trivia nights	6= 25%
I don't like fundraisers	1 = 5%
Total Respondents: 24	skipped by 1

How else can we ensure the pre-school funding through fees and fundraising are in line with our community expectations?

Comments (2)

- Wouldn't change a thing! They do a wonderful job. It's not too much or too little they have found a wonderful balance
- Fundraisers can be more accessible when attendance isn't required. Ie donations, raffles etc but I think this year has had a good balance of in person and absent fundraising

Q6 Please consider the following about the way that Leslie Moorhead Pre-School communicates with you

Answer Choices	Responses
I am extremely satisfied with the level of information given to me about your child's progress	16 = 64%
I am satisfied with the level of information given to me about your child's progress	9 = 63%
I am NOT satisfied with the level of information given to me about my child's progress	0 = 0%
I am extremely satisfied with the level of information given to me regarding the educational program	9 = 36%
I am satisfied with the level of information given to me regarding the educational program	5 = 20%
I am NOT satisfied with the level of information given to me regarding the educational program	1 = 4%
I am extremely satisfied with the level of information on Class Dojo	17 = 68%
I am satisfied with the level of information on Class Dojo	4 = 16%
I am not satisfied with the level of information on Class Dojo	0 = 0%
The information displayed around the Pre-School is useful and relevant	17 = 68%
The information displayed around the Pre-School is NOT useful and relevant	0 = 0%
The Pre-School handbook is full of useful information	10 = 40%
I have not used my Pre-School handbook	4 = 16%
I access the information I need from the Pre-School website	1 = 4%
I have not accessed the information on the Pre-School website	5 = 20%
Total Respondents: 25	Skipped by 0

If you have selected an area for improvement, please suggest how we can improve the way we communicate with you on a group or personal level?

Comments (2)

- I don't have any clear understanding about what the educational program is, the aims of it, what the days look like and how the teachers are working towards their aims. I may just not be aware of where
- The website needs updating - the dates on it aren't correct, it still says 2022 on most pages.

Q7 With regards to your child's educational needs, please consider the following and select the most appropriate answer.

Answer Choices	Responses
My expectations of pre-school are being met	25 = 100%
My expectations of pre-school are NOT being met	0 = 0%
My child's needs are being met within the program	18 = 72%
My child's needs are NOT being met within the program	0 = 0%
The program is sensitive to cultural needs and individual situations	19 = 76%
The program is NOT sensitive to cultural needs and individual situations	0 = 0%
The program offers a balance of active and quiet activities	19 = 76%
The program does NOT offer a balance of active and quiet activities	0 = 0%
The program offers a balance of indoor/outdoor activities	21 = 84%
The program does NOT offer a balance of indoor/outdoor activities	1 = 4%
I am extremely satisfied with my child's experience at Leslie Moorhead Pre-School	21 = 84%
I am satisfied with my child's experience at Leslie Moorhead Pre-School	2 = 8%
I am NOT satisfied with my child's experience at Leslie Moorhead Pre-School	0 = 0%
Total Respondents: 25	Skipped by 0

If you have selected an answer where you are NOT satisfied, please suggest how we can improve the educational program and experience for you and your child either on a group or personal level?

Comments (2)

- Lorraine and Sharon are a wonderful team
- I have not ticked any of the NOT satisfied boxes but I actually don't have any understanding of the program so I can't comment on many of the above questions eg the balance of quiet versus active time

Q8 Please indicate your level of satisfaction regarding our facilities, equipment and resources

Answer Choices	Responses
The Kinder Room is a great space and fit for purpose	24 = 96%
The Kinder Room needs updating/refreshing	1 = 4%
The Veranda area is a great space and fit for purpose	18 = 72 %
The Veranda area needs updating/refreshing	2 = 8%
The Playground and Garden areas are great spaces and fit for purpose	23 = 88%
The Playground and garden areas need updating /refreshing	1 = 4%
There is a great range of indoor resources i.e puzzles, games	20 = 80%
The indoor resources i.e. puzzles, games need updating	0 = 0%
There is a great range Indoor equipment i.e. art easels, tables, chairs	16 = 64%
The indoor equipment needs updating	1 = 4%
There are a great range of outdoor resources and equipment i.e climbing frames, cubby house, bikes, balls	15 = 60%
The outdoor resources and equipment need updating	0 = 0%
Total Respondents: 25	Skipped by 0

If you have selected an answer where we need to improve, please suggest how we can improve the facilities, equipment or resources ?

Comments (1)

- They provide lots of activities with brilliant space

Q9 Parental Involvement at Leslie Moorhead Pre-School is important to us, please consider the following and select the most appropriate to your experience

Answer Choices	Responses
Parents are made to feel welcome by staff	25 = 100%
Parents are NOT made to feel welcome by staff	0 = 0%
Parents are encouraged to contribute to the program by sharing their professional skills, interests and knowledge	12 = 48%
Parents are NOT encouraged to contribute to the program by sharing their professional skills, interests and knowledge	3 = 12%
Parents are encouraged in setting goals for their child	19 = 76%
Parents are NOT encouraged in setting goals for their child	1 = 4%
Parents are able to discuss their child progress and records	21 = 84%
Parents are NOT able to discuss their child progress and records	1 = 4%
Parents are encouraged to volunteer and join the Committee of Management	17 = 68%
Parents are NOT encouraged to volunteer and join the Committee of Management	0 = 0%
Total Respondents: 25	Skipped by 0

If you have selected an answer where we need to improve, please suggest how we can improve the way we incorporate parental involvement at the pre-school?

Comments (3)

- I have said that parents are not encouraged to set goals or able to discuss their child's progress which is not entirely accurate; I do think these are available but I would appreciate more discussion around them. The only opportunity for this seems to be the quick mid year interview. Perhaps a quick catch up each term could be worthwhile? I understand that is hard to arrange with so many kids/parents though. Maybe it could be via email check in each term?
- Perhaps put out calls to parents to volunteer their professional skills, interests and knowledge. I don't remember being asked about this.
- All the staff have been incredible. They generally like my son and want him to be happy and develop

Q10 My Child's Kinder Group in 2024

Answer Choices	Responses
Dolphin - 4 Year Old group (Teacher is Lorraine)	13 = 52%
Seahorse - 4 Year Old Group (Teacher is Tahni)	6 = 24%
Jellyfish – 3 Year Old group (Teacher is Cassie)	7 = 28%
Total Respondents: 25	Skipped by 0

Please provide any further comments

Comments (6)

- Could not recommend Lorraine highly enough! My daughter has developed a wonderful relationship with her and Sharon and they are a wonderful team! An asset to the kinder.
- We love Cassie! And Abbey and the other staff have been lovely too.
- Love this kinder, delighted to be a part of it.
- I could not fault Leslie Moorhead as a kindergarten and Tahni is absolutely incredible. Very grateful for our experience here!
- Tahni is incredibly kind and patient. Brianna is enthusiastic and seems to love her job. Both are excellent educators and my son loves them.
- Lorraine runs such a good program and has been so helpful in all aspects.